

Matthew Stolz

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EXPERIENCE

PPD, Austin, TX — *IT Technician*

August 2021 - PRESENT

- Troubleshoot IT related problems
- Decommission out of warranty PCs and recycle them
- Inventory returned PCs and accessories from terminated employees

St. Edward's University, Austin, TX —

Lab Assistant

October 2019 - March 2020

- Helped students with computer related issues and checking out lab equipment
- Installed software and updates to computers

IT Help Desk

January 2019 - October 2019

- Provided support to students, staff, and faculty over IT related issues
- Performed refreshes and deployments for workstation PCs

Kintech, Portland, OR — *Computer Technician*

February 2018 - September 2018

- Oversaw the deployment of workstations for over 50 companies
- Increased revenue through the reception of positive reviews
- Brought on new clients
- Maintained networks and servers
- Provided troubleshooting and repair for all IT and computer related devices

Happy Hamster Computers, Portland, OR — *Hardware Technician*

April 2015 - January 2018

- Performed hardware repairs on broken laptop and desktop PCs
- Backed up and migrated user data for customers
- Installed operating systems
- Removed malware

SKILLS

Microsoft Word

PowerPoint

Active Directory

Python

GameMaker Studio 2

Unity

AWARDS

St. Edward's University

Dean's List, Spring 2019 -

Spring 2021

Global Game Jam 2021

Turing Award - One Bot's

Trash

Global Game Jam 2022

Writing Award - Separated by

Time

CompuZone, Austin, TX — Sales & Apple Technician

July 2014 - January 2015

- Tended to sales floor and assisted customers
- Performed repairs on apple computers

Activision Blizzard, Austin, TX — Customer Service

February 2014 - June 2014

- Provided in-game support for World of Warcraft
- Addressed customer complaints
- Performed fixes for compromised accounts

Discount Electronics, Austin, TX —

PC Repair Technician

February 2012 - January 2014

- Fixed broken laptop and desktop PCs
- Performed malware removal
- Backed up customer data
- Imaged PCs for the sales floor

Sales Associate

February 2010 - February 2012

- Promoted to keyholder within six months
- Received several positive reviews on Google and Yelp
- Provided consultation to customers regarding their buying decisions

EDUCATION

St. Edward's University, Austin, TX — Bachelor of Arts

January 2019 - May 2022

Undergraduate in the Video Game Development program

Clackamas Community College, Portland, OR

August 2015 - December 2017

General education course work